

EUROPEAN CEO  
FACILITIES  
MANAGEMENT  
AWARDS 2011

The buildings from which we operate touch up on every facet of working life, from day-to-day operations to the end-of-year profit margins. The companies who run its facilities have seen their responsibility increase by a culture that needs one service provider to manage everything from its IT solutions to its running water. As the need for facilities management increases we feel it essential to provide a reliable vehicle for our readers to use when navigating through the extensive lists of companies in operation. Our editorial board has conducted in-depth analysis into researching the best service providers and are happy to announce the following winners:

Best FM Partner to Retail  
**Globe Williams International**

Best FM Partner to Airports  
**ACTIU**

Best FM Partner to Educational Institutions  
**IMAC**

Best FM Partner to Hospitals  
**ACTIU**

Best FM Partner to Government  
**Globe Williams International**

Best FM Partner for Energy Management  
**HP**

Best FM Partner for Waste Management  
**ALBA Group**

Best FM Partner for Technology  
**Ernst & Young AB**

Best FM Partner to Banking & Financial Institutions, UK  
**CB Richard Ellis**

Best FM Partner to Banking & Financial Institutions, Greece  
**Globe Williams International**

Best FM Partner for Sustainability, UK  
**CB Richard Ellis**

coupled with certain personal characteristics are essential. European managers have benefited immensely by using management companies with multilateral skills.

Businesses all over Europe, when employing facilities managers, are looking to improve the work environment for their employees as it has been recognised that a pleasant, healthy and safe work environment promotes employee satisfaction, which again advances productivity. A friendly work environment progresses output from staff and leads to elevated profit margins while the businesses' managers can focus on overall standards and the success of the core business.

In May at the European Facility Management Conference in Vienna, Austria,

Europeans had an opportunity to discuss their past experiences with facilities management companies. Many recurrently observed the importance of a facilities management firm that is able to go the extra mile, for instance, by providing additional quality through familiarity and confidence with financial planning and operational budgets. Others felt that a manager who is strategically minded and possesses problem-solving skills is a clear advantage.

European companies have found that a facilities management company that is able to merge resources and activities while simultaneously treating the company it manages as if it was its own is vital to the success of any organisation, whatever its size and scope. ■

